



## **Terms & Conditions -- Residential Services**

### **1. Payment Terms**

Payment for services must be made in advance prior to the commencement of service. Customer agrees to pay the total amount specified at the time of sign-up or renewal. All payments are non-refundable, except as otherwise provided herein.

### **2. Early Termination and Forfeiture of Prepaid Amount**

In the event Customer terminates service prior to the end of the agreed-upon term, Customer acknowledges and agrees that all prepaid amounts are forfeited in their entirety. No refunds or credits will be issued for any unused portion of prepaid fees upon early termination.

### **3. Delivery and Responsibility for Containers**

As a part of the service, Customer will receive one or more trash containers provided by Company. Customer agrees to use the containers solely for lawful waste disposal and to care for and maintain them in good condition during the term of service.

### **4. Damage to Containers**

Customer shall be responsible for any damage to the containers caused by negligence, misuse, or intentional acts. If containers are damaged beyond normal wear and tear, Customer agrees to reimburse Company for repair or replacement costs.

### **5. Container Removal Fee**

If Customer requests the removal of containers prior to the end of the service period, or if Company is required to remove containers due to non-compliance with these terms, a removal fee will be charged. The fee will be communicated at the time of request and is payable upon removal.

### **6. Liability and Indemnity**

Customer agrees to indemnify and hold Company harmless from any damages or injuries resulting from improper use of the containers or failure to comply with these terms.

### **7. Miscellaneous**

These terms constitute the entire agreement between Customer and Company regarding the service. Company reserves the right to amend these terms at any time with or without prior notice to Customer. Failure to enforce any provision of these terms shall not constitute a waiver of Company's rights.

*Last Update: 05.21.2025*